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A STRONG, **VIBRANT**, COMPASSIONATE COMMUNITY

A Word from our *General Manager*

As 2018 comes to a close, I reflect on the year we have had at Roseberry - it has been an exciting year of continued progress, and positive brand expansion.

After many months of planning and workmanship, we finally relocated our headquarters, to the newly refurbished building, located at 21 Dawson Road.

The new location further demonstrates our growth within the community of Central Queensland. The building is bright and welcoming. Its presence, with high exposure has been a topic for conversation, within Gladstone. We enjoyed a celebratory opening of the building and hosted many industry, sector, political and community representatives.

The building has been used by many other

community organisations and groups, so is proving to be a vital asset to our community, as well as a wonderful work site for Roseberry staff and clients. The sculpture at the front of the building is quickly helping the building become a landmark Gladstone site.

Our Roseberry Rockhampton Services also relocated to a more conducive location, offering extra office and group work space. The building is located in the heart of Rockhampton, so enjoys easy access and better exposure.

Our ParentsNext program, Roseberry Rockhampton Services, has expanded to more Central Qld areas, such as: Gladstone, Central Highlands, Woorabinda and Biloela. The client base is steadily increas-

ing. This is as direct result of evidence based outcomes, successfully obtained by our ParentsNext Participation Officers. The success of increased rates of employment and traineeships, for clients, is to be commended.

We are very proud to have opened the Roseberry Dignity Hub; and thank staff and volunteers for the service delivered there.

With well over 11,000 occasions of service, the team at Roseberry Qld will take a well-earned break. I wish you all a Merry Christmas and Happy New Year – hoping that you stay safe and well wherever the festive season takes you.

See you, ready to go, in 2019.



Colleen Tribe

Youth & Family Services

the Youth & Family Services team and the young people and families we have supported.

The YFS team have assisted over 600 people this year with enquiries, referral to appropriate services in community or connection for ongoing support into the Youth and Family Support programs.

YFS's youth development program Branchout, has been supporting over 80 young people this past year to build positive social connections, re-engage in study, obtain employment, develop their leaderships and team bonding skills, improve their self awareness, emotional regulation and involvement in community, along with personal resilience, respect and family connections.

Family Support and Reconnect have had an equally as busy and rewarding year supporting over 110 families navigate their way through challenging times. Assisted approximately 200 young people to reconnect with their families, schools, find employment and stable safe accommodation options.

2018 is coming to a close and what a year it has been for

The YFS team have worked closely with local schools to deliver programs to classrooms full of students on Self Awareness, managing emotions and Domestic Violence Awareness.

The Gladstone Harbour Yacht Race was a highlight event for the YFS team and young people, from conception stages to design and building, strategizing their race plan and finally participating in the community event. The team bonding and collaboration and pride that was observable from the young people and YFS team members involved was truly amazing.

Our connection with the local Conservation Volunteers Program continues and the amazing workers from CVA have also been a fantastic highlight for the young people involved. Watching a bus load of young people voluntarily participate on CVA days learning skills in horticulture and conservation, shows how amazing these young people we get to work with are and how motivating and inspiring the FYS team working with them.



Housing Services

This year the property and tenant's team have worked extremely hard on tenant participation and compliance audits. Roseberry Housing has hosted the first Garden award competition for tenants and for complexes. This competition has encouraged tenants to take ownership of their little gardens. They have taken this very seriously and a few tenants have made great little gardens. We have a tenant who volunteers at the Dignity HUB . Tenants are actively involved in tenant meetings and have contributed some great articles to add into the tenant newsletter. We have received over 120 requests for housing.

12 participants successfully graduated from the Adaptable Living Program. These young people were featured on the news, which boosted their confidence and their want to achieve independence. They should be very proud of themselves

Roseberry House—30 young people have reconnected with their families, 41 young people have gained long term housing or moved into share accommodation, 11 young people have relocated, transitioned to residential care and 12 young people have transitioned to TIL Mobile support.

Roseberry Dignity Hub has experienced a huge amount of presentations—1143 to date. Most presentations are everyday families who are experiencing difficulty with loss of employment and not earning enough to survive from pay to pay.



headspace Gladstone

2018 has been a massive year for the headspace Gladstone Centre. This year we have serviced 487 new young people at the centre, celebrated our second birthday, and attended and hosted a variety of community events and groups.

In April, we hosted an Outdoor Cinema for Youth Week; in May a NAIDOC Art Workshop, led by local Indigenous Artist Patricia Coleman; and in June we were the beneficiaries of the Gladstone Rugby League Charity Round; and co-hosted a Refugee Week Film Festival with Welcoming Intercultural Neighbours – Gladstone.

In July, we celebrated NAIDOC Week by attending the NAIDOC March as well as the Family Fun Day; in August, we hosted a morning tea for Wear it Purple Day, supporting the

LGBTIQ community; in September, we attended the CQU R U OK Day morning tea and presented to the staff at Kmart Gladstone; and in October we celebrated Mental Health Week and the third annual headspace Day where we encouraged young people to 'add a little colour to their day' and put their mental health in the picture using our 7 tips for a healthy headspace!

Other notable events include attending the CQ Health Forum, Gladstone Homeless Connect Event, Picnic in the Park and the Gladstone Multicultural Festival.

We have been lucky to have 10 active Youth Reference Group members helping us plan and facilitate community events in the region. Our Youth Reference Group is always recruiting passionate young people to join the group, and have some very exciting projects underway for 2019!

Our Youth & Community Engagement Leaders have been busy increasing the mental health literacy and awareness in young people all over the region, with school presentations at Gladstone State High, Toolooa State High, Chanel College, Tannum Sands State High, and Biloela State High School!

We are grateful for our consortium members who continue to help and support us to achieve these outstanding service numbers, and our relationships with teachers and staff at the local high schools who allow us to be a part of their school community. Stay tuned for an exciting 2019!



Rockhampton Services

In addition to providing the ParentsNext program to the Rockhampton community, the team now travels to Gladstone, Yeppoon/Emu Park, Biloela, Woorabinda and Emerald to deliver the program. Another successful Careers Pathways Exhibition was held at the Rockhampton Library. This event gave Participants an opportunity to learn from community leaders first hand, how to impress at interviews and what's important in a resume. With over 400 Participants, 2018 has been a big year for the ParentsNext team. The end of year Christmas party for Gracemere Participants was held at the new water park. Roseberry Qld is known for being family and child friendly, and this event certainly lived up to expectations, with all Participants and their children having a great time.



Find us at: 21 Dawson Road, Gladstone QLD 4680

Ph: 07 4972 0047 | Fax: 07 4972 0917 | Email:gm@roseberry.org.au

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